



welcome



Relationship-Based Tech-Enabled Human Transformation

Mindfuli is the simplest way to get connected with a mental wellness team you're going to love working with.

Our platform was designed from the ground up around a single vision - helping everyone develop a powerful alliance with their mental health team.

This unifying purpose aligns professionals and clients around the strongest predictor of positive mental health outcomes.

Together we can harness the world's most advanced science without sacrificing the soul of our practice



Continuing Care Process



1. Identify Client & Determine Fit
2. Explain Mindfuli Benefits
3. Direct Client to Mindfuli.com (on phone)
4. Walk Them Through Signup & Select Plan
5. Have them Pair w. Counselor & Schedule 1st Session
6. Notify Mindfuli Team of Incoming Client
(customersupport@mindfuli.com)
7. **Complete Digital Face Sheet (Online Survey Form)**
8. Patient Receives Email re: First Session



overview



The purpose of the Continuing Care pathway of Mindfuli:

- prevent further substance abuse by fostering behavioral changes and maintenance
- support a new lifestyle
- assist clients in developing a positive support network
- improve client's coping strategies and willpower in vulnerable situations
- replace former addiction with new, rewarding habits

Although the program is recommended for at least 40 weeks, there is no specific endpoint for participation in this portion of Mindfuli. Clients are welcome to remain connected and utilize resources for as long as they like.



identifying clients



- Clients receiving inpatient treatment will also receive virtual treatment on Mindfuli platform.
- Clients are assigned a Care Counselor on the platform virtually and meet with them 1x/week.
- Clients will also participate in exercises from care counselor during inpatient treatment.
- As clients transition to continuing care, virtual meetings will be consistent.
- Concurrent Care will allow for familiarity before completely transitioning to Continuing Care.



professional notification



Send email to customersupport@mindfuli.com

Include in Email:

- Signed Release of Information

- Face Sheet/Client Information

- Diagnosis from treatment center

Designing a Google Form for quick and easy transfer of onboarding information.



client sign up



Clients sign up at www.mindfuli.com

Client uses email address to set up account

Provide them your ID Code to enter in Promotion Box

Client acknowledge all policies and procedures

Selects their counselor, schedules first session,
explores care lounge

client sign up



Use this code to help us track users from NHBP. This code gives NHBP clients 25% off their first month.

NHBP102022

walk through with client



Because we are a Relationship-Based Tech-Enabled platform we find the best outcomes for client use and participation happen when we spend ten minutes walking the client through the sign up process to make sure they understand how to log in and access care.



inside the care lounge



After the client has scheduled a session with their counselor, encourage them to attend a virtual group, fill out their online survey, or chat with a counselor.



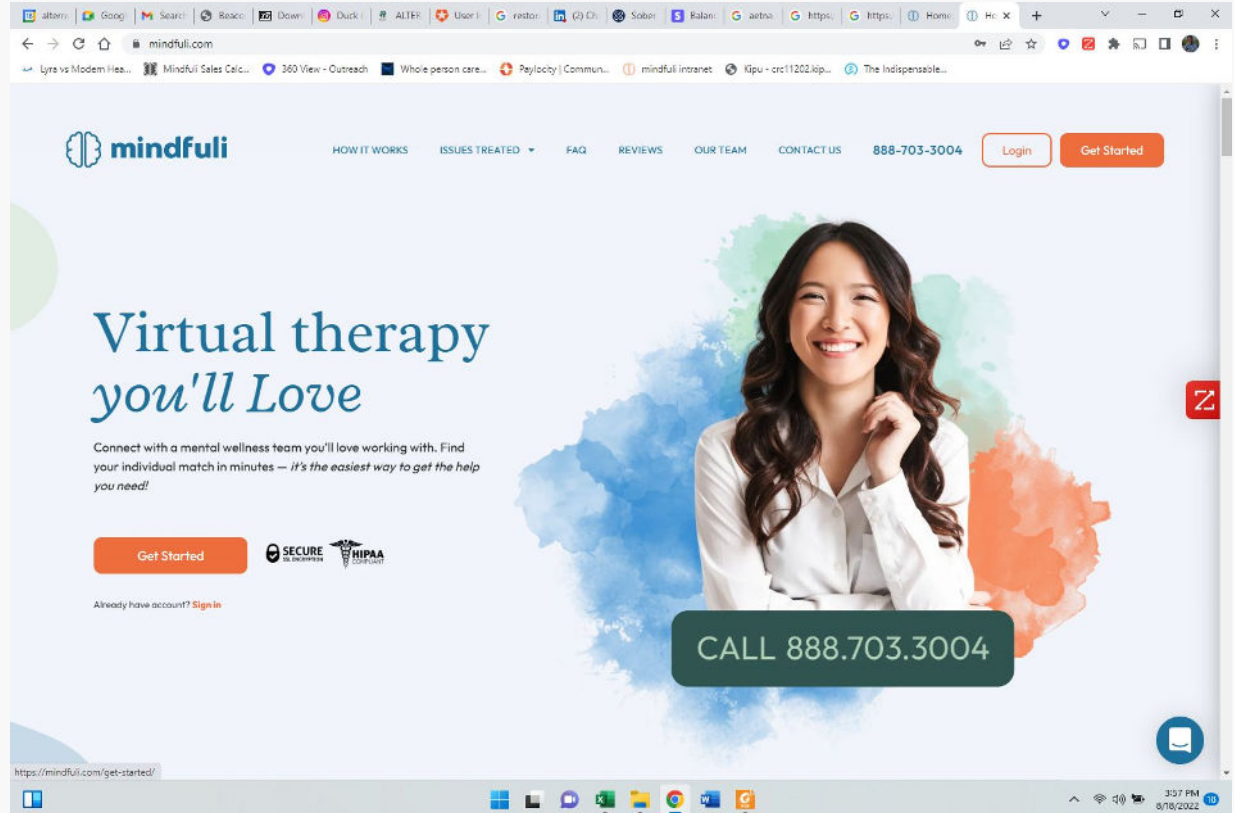
signup process

Get out.



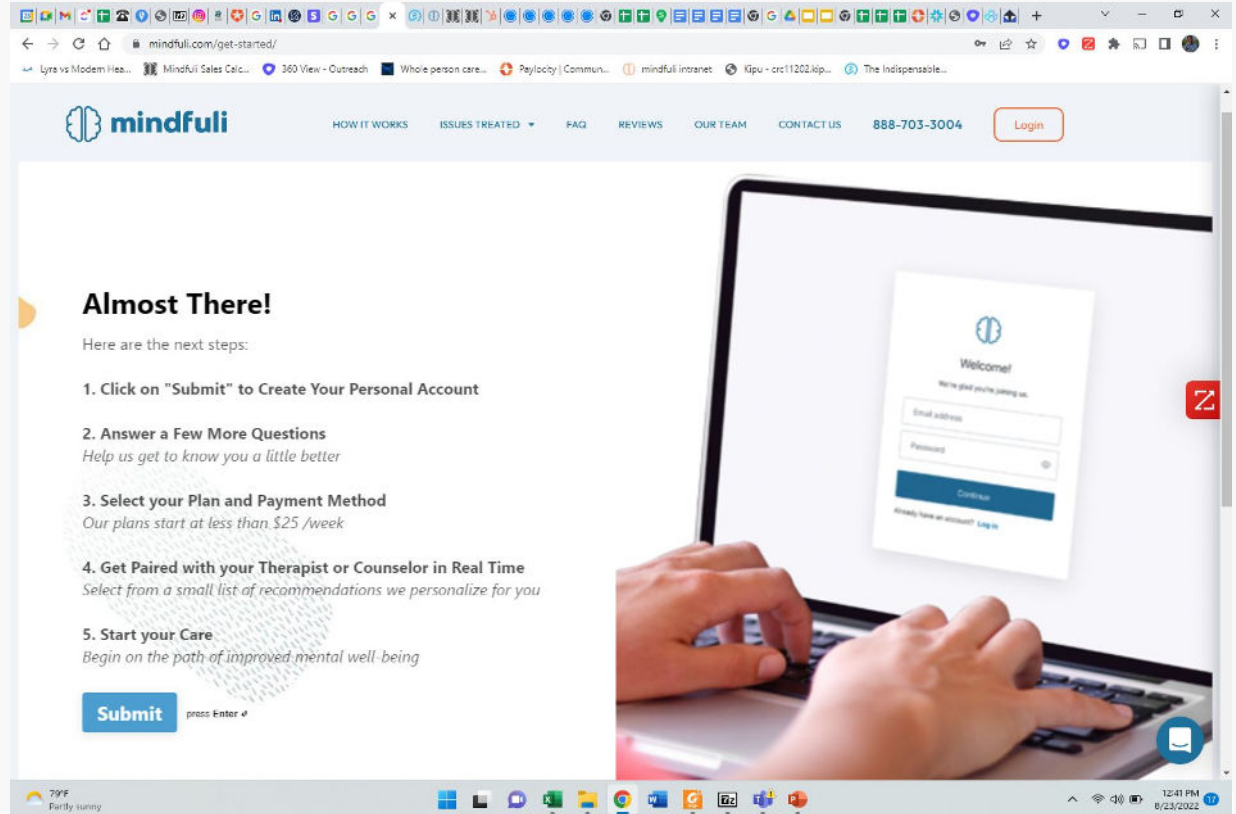
Load up our website

- Go to mindfuli.com, click “Get Started”



Next Steps

- Almost There!
Here are the next steps to sign up,
- Click “Submit”



The screenshot shows a web browser displaying the Mindfuli website. The page has a light blue header with the Mindfuli logo and navigation links: HOW IT WORKS, ISSUES TREATED, FAQ, REVIEWS, OUR TEAM, CONTACT US, 888-703-3004, and a Login button. The main content area is titled "Almost There!" and lists five steps for signing up. A large image on the right shows a laptop screen with a "Welcome!" sign-up form. The Windows taskbar at the bottom shows the date as 6/23/2022 and the time as 12:41 PM.

mindfuli HOW IT WORKS ISSUES TREATED FAQ REVIEWS OUR TEAM CONTACT US 888-703-3004 Login

Almost There!

Here are the next steps:

- 1. Click on "Submit" to Create Your Personal Account**
- 2. Answer a Few More Questions**
Help us get to know you a little better
- 3. Select your Plan and Payment Method**
Our plans start at less than \$25 /week
- 4. Get Paired with your Therapist or Counselor in Real Time**
Select from a small list of recommendations we personalize for you
- 5. Start your Care**
Begin on the path of improved mental well-being

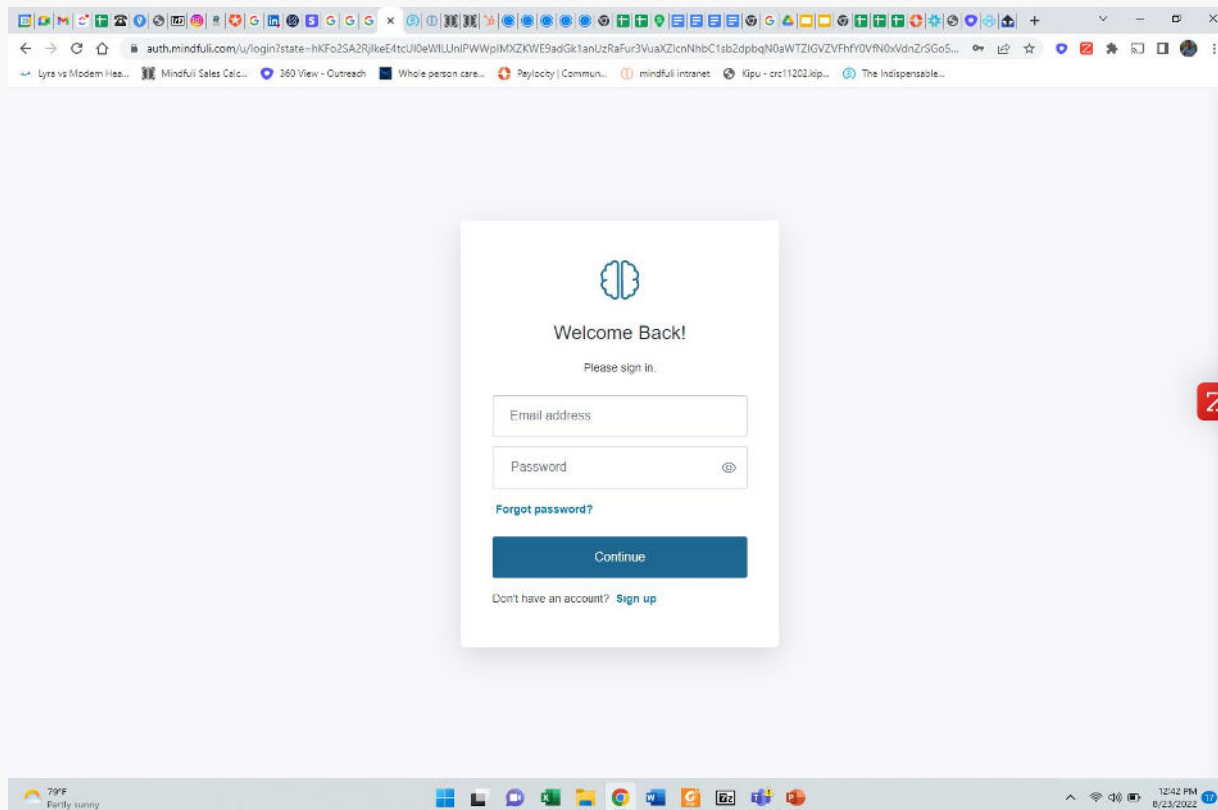
Submit press Enter ↵

Welcome!
We're glad you're joining us.
Email address
Password
Continue
Already have an account? Log in

79°F Partly sunny 12:41 PM 6/23/2022

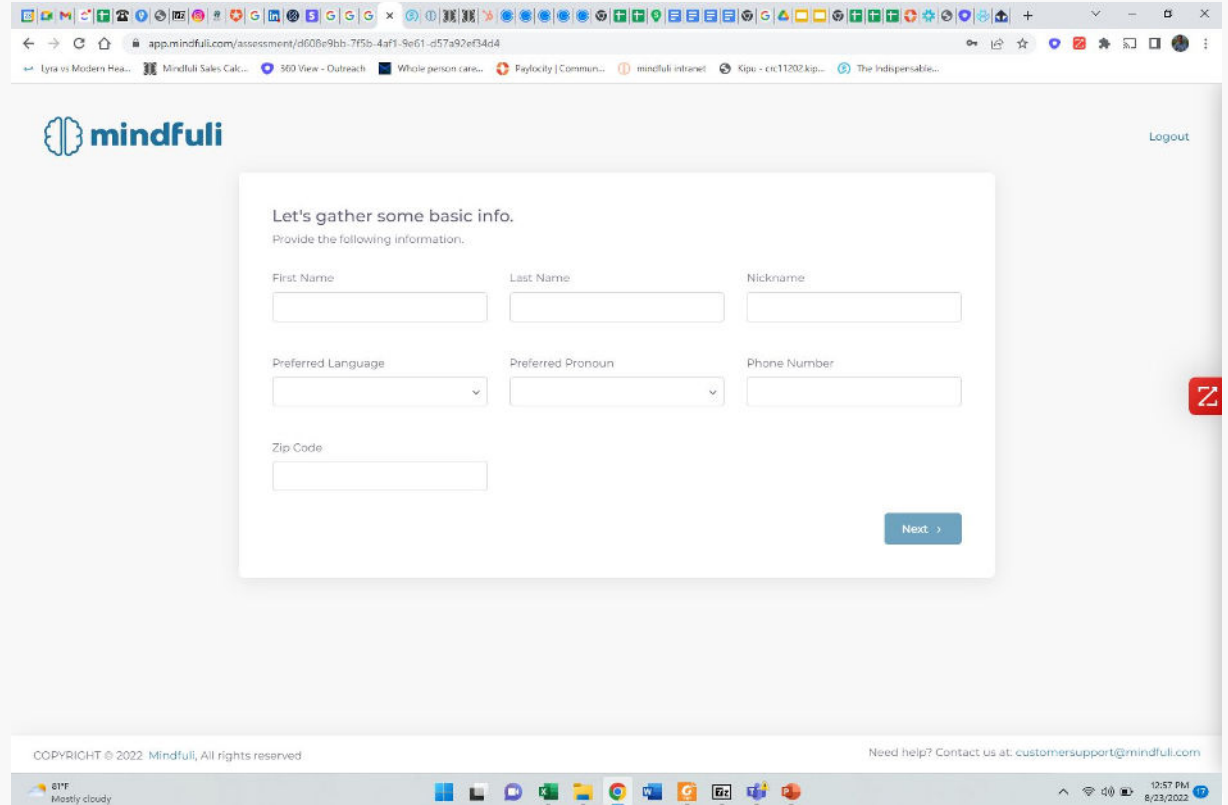
Set up client's account

- Click “Sign Up” at bottom
- Put client's email address
- Assign a password
- Click “Continue”



Basic information

- Gather some basic information
- Name, Nickname, Language, Pronouns, Phone and Zip Code
- Click “Next”



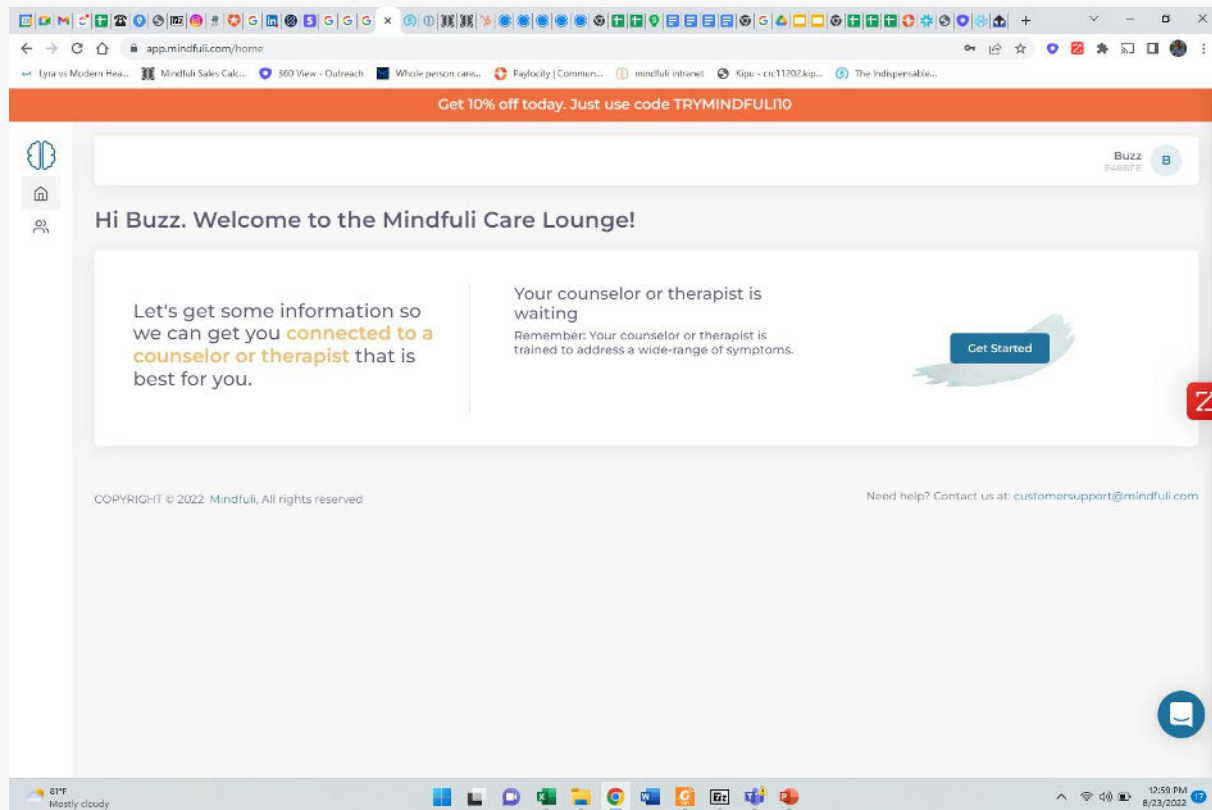
The screenshot shows a web browser window with the URL `app.mindfuli.com/assessment/d608e9bb-7f5b-4af1-9e61-d57a92ef34d4`. The Mindfuli logo is in the top left, and a "Logout" link is in the top right. The main content area is a form titled "Let's gather some basic info." with the instruction "Provide the following information." The form contains the following fields:

- First Name:
- Last Name:
- Nickname:
- Preferred Language:
- Preferred Pronoun:
- Phone Number:
- Zip Code:

A "Next >" button is located at the bottom right of the form. The footer of the page includes the copyright notice "COPYRIGHT © 2022 Mindfuli, All rights reserved" and a support link "Need help? Contact us at: customersupport@mindfuli.com". The Windows taskbar at the bottom shows the date and time as 8/23/2022, 12:57 PM.

Welcome to the Mindfuli Care Lounge

- Click “Get Started” to answer some questions about yourself



Get to know you better

- Answer the questions in the “About You” section.
- Then select “Subscribe”

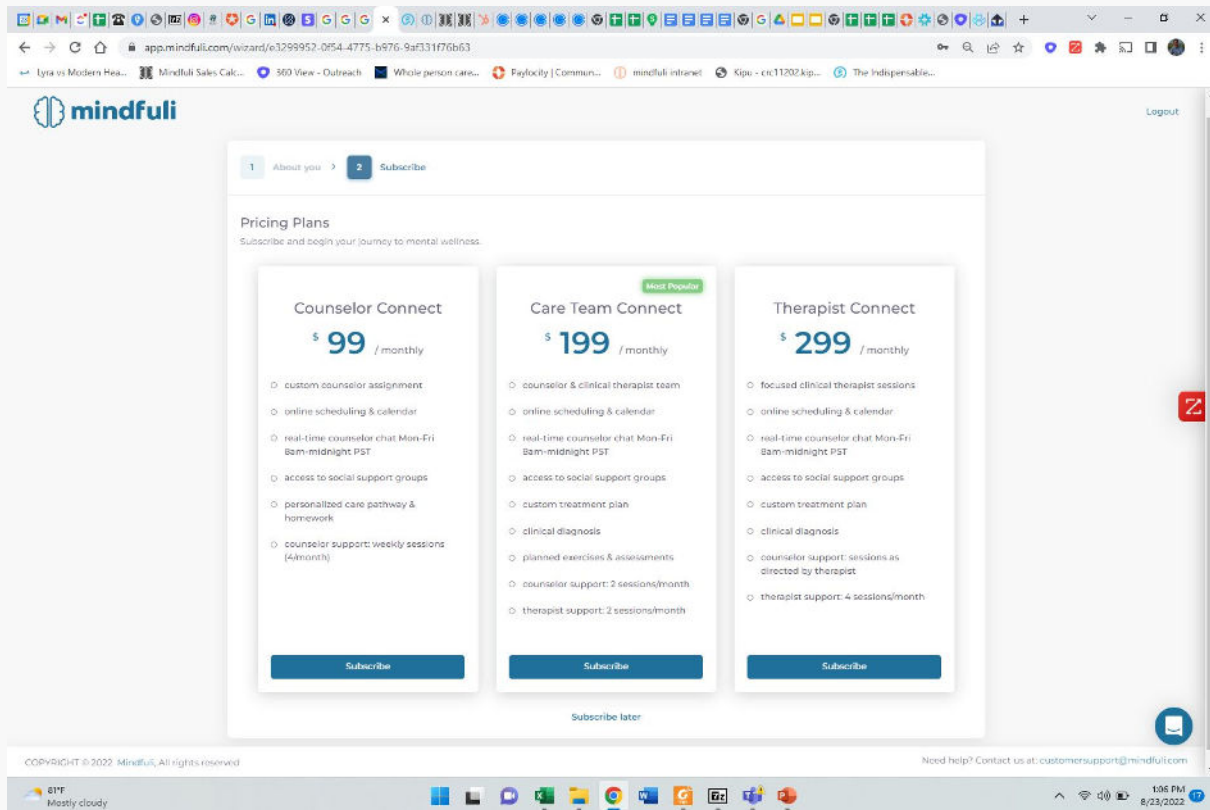
The screenshot shows a web browser window displaying the Mindful app's onboarding process. The browser's address bar shows the URL: `app.mindful.com/wizard/e3299952-0f54-4775-b676-9af331f76b63`. The page has a header with the Mindful logo and a 'Logout' link. Below the header, there are two tabs: '1 About you' (active) and '2 Subscribe'. The main content area is titled 'Let's get to know you better so we can provide you better care. Provide the following information.' and contains a series of questions with input fields or dropdown menus:

- What year were you born? (text input)
- Which race/ethnicity best describes you? (dropdown menu)
- What gender do you identify as? (dropdown menu)
- What is your sexual orientation? (dropdown menu)
- What is your relationship status? (dropdown menu)
- Who, if anyone, currently lives with you? (dropdown menu)
- What is your employment status? (dropdown menu)
- What is your approximate household income? (dropdown menu)
- If applicable, please specify your religion. (dropdown menu)
- What is your preferred counseling time? (dropdown menu)
- What is your local time zone? (dropdown menu)
- What are you presently struggling with? (text input)

At the bottom of the page, there is a copyright notice: 'COPYRIGHT © 2022 Mindful, All rights reserved.' and a link for customer support: 'Need help? Contact us at: customersupport@mindful.com'. The Windows taskbar is visible at the very bottom, showing the date and time as 8/23/2022, 1:02 PM.

Select a plan

- Select a Plan for the client
 - Counselor Connect
 - Care Team Connect
 - Therapist Connect
- Click “Subscribe”



Collect payment information

- Add our custom code for your facility
- Collect credit card information
- Subscribe

checkout.stripe.com/pay/cs_live_b1Kab2vxX8sC3XzC76yAVh7ihsQpaGe1AclaZ5TztVjnmXKc3MQqsoAC#fidk=WoOYHhenPyd1hlpplb1NgWjovejRTanBURmGQmY3Y...

Lyra vs Modern Hea... Mindfuli Sales Calc... 360 View - Outreach Whole person care... Paylocity | Commun... mindfuli intranet Kipu - cnc1202.kip... The Indispensable...

mindfuli

Subscribe to Counselor Connect

\$99.00 per month

Access online scheduling and pairing with a counselor, real-time counselor chat Mon-Fri 8am-midnight PST, social support groups, and 4, 30-minute sessions with your Counselor every month.

Counselor Connect	\$99.00
Billed monthly	

Subtotal \$99.00

Add promotion code

Total due today **\$99.00**

Powered by [Terms](#) [Privacy](#)

Pay with card

Email chad12345@mindfuli11.com

Card information

1234 1234 1234 1234

MM / YY CVC

Name on card

Country or region

United States

ZIP

☐ Save my info for secure 1-click checkout
Pay faster on Mindfuli and thousands of sites.

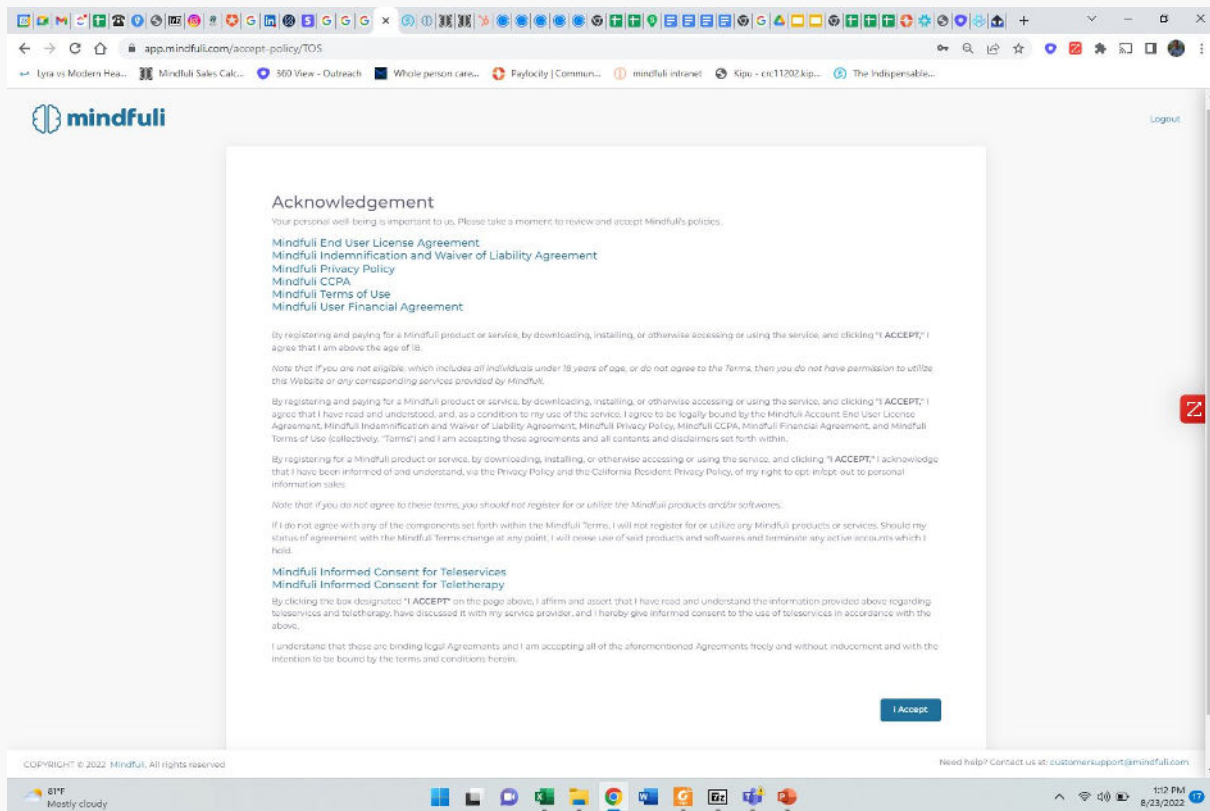
Subscribe

By confirming your subscription, you allow Mindfuli to charge your card for this payment and future payments in accordance with their terms. You can always cancel your subscription.

81°F Mostly cloudy 1:09 PM 8/23/2022

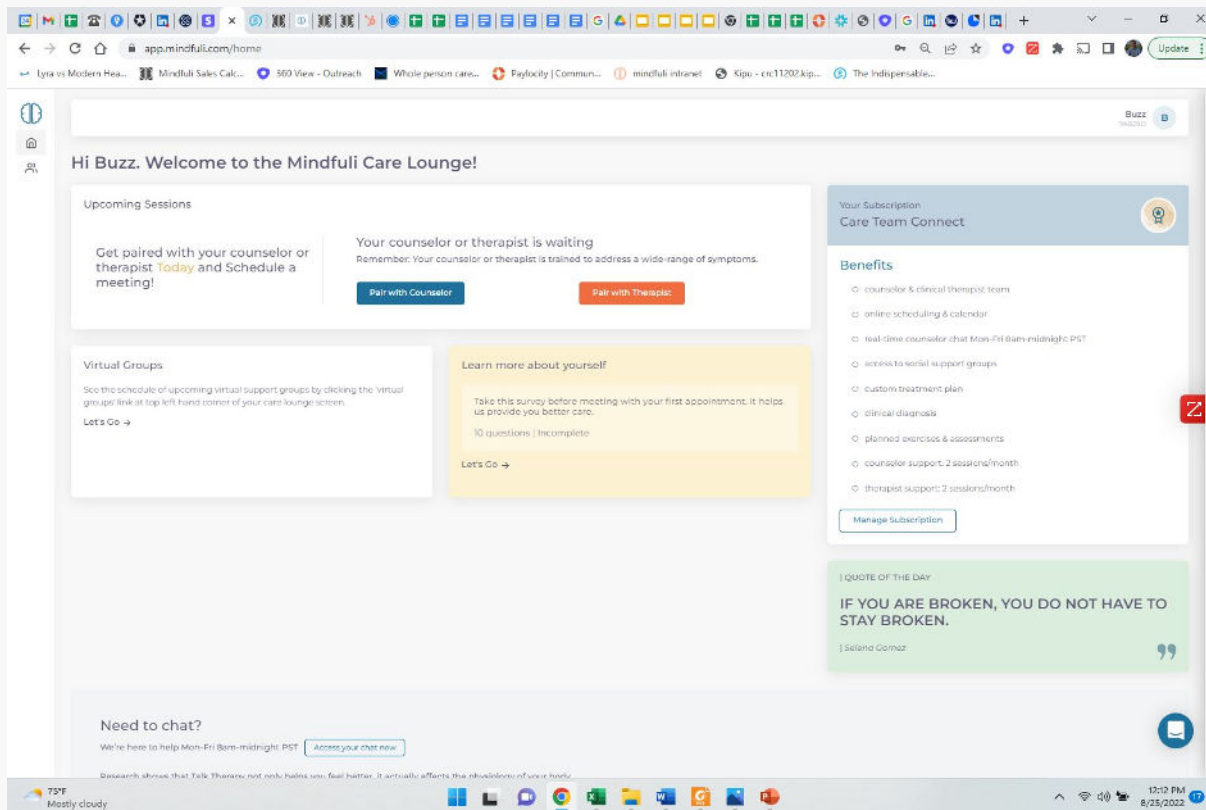
Acknowledgements

- Client needs to review and accept Mindfuli's policies



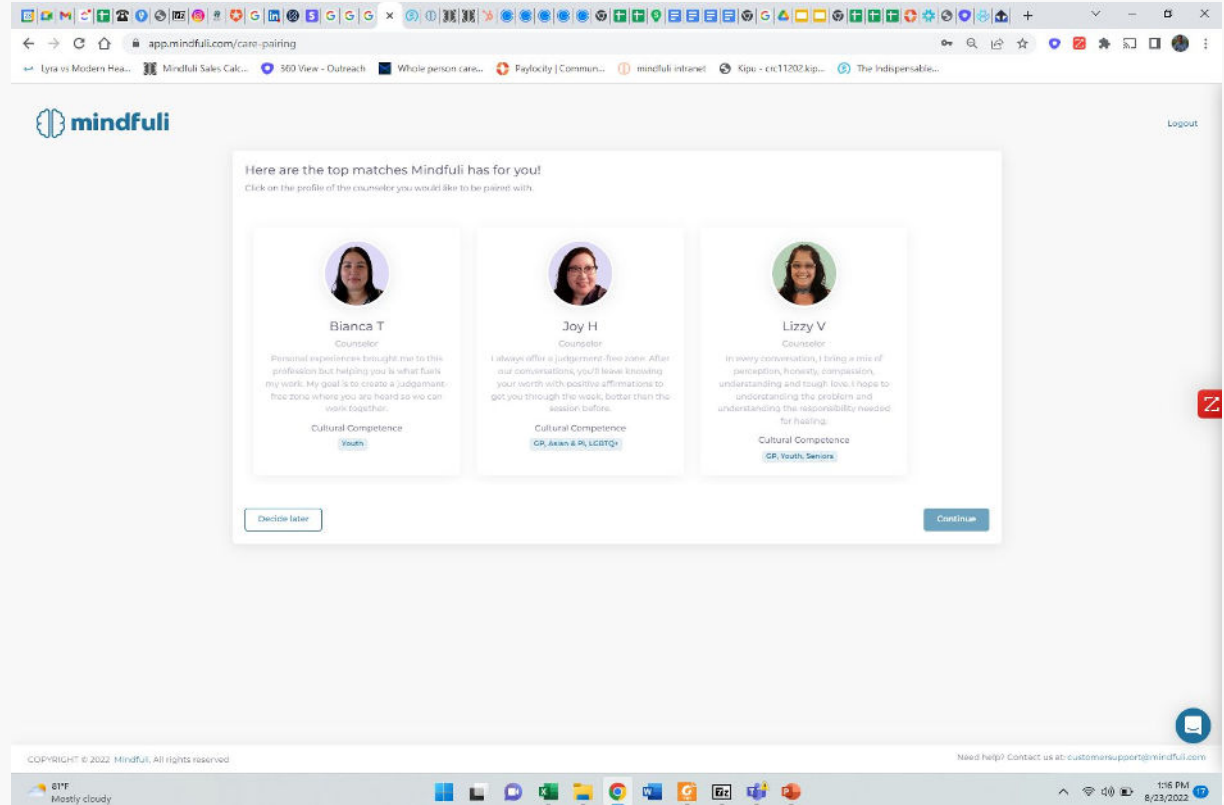
Welcome to the Care Lounge

- It is time for the client to select their counselor
- Click “Pair with Counselor”



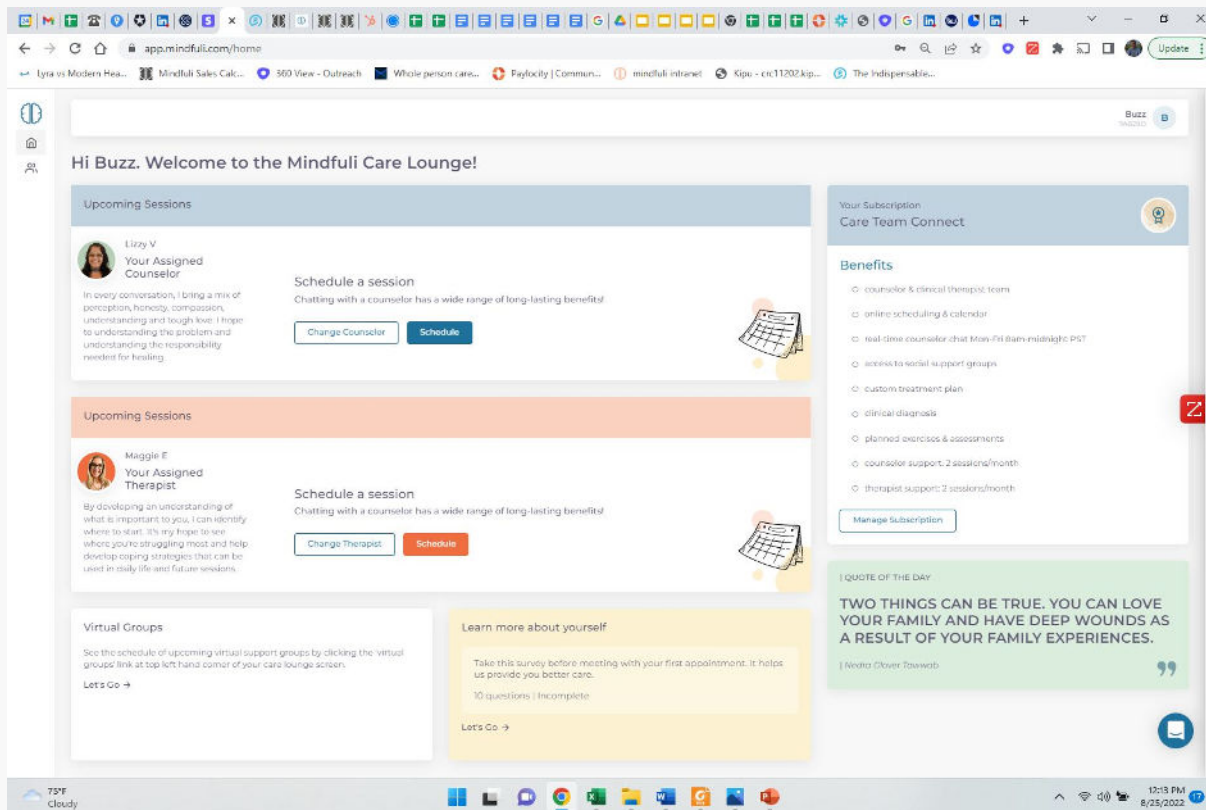
Top matches

- Client will get a list of top matches
- They will select the one that they would like to meet with and click “Continue”
-



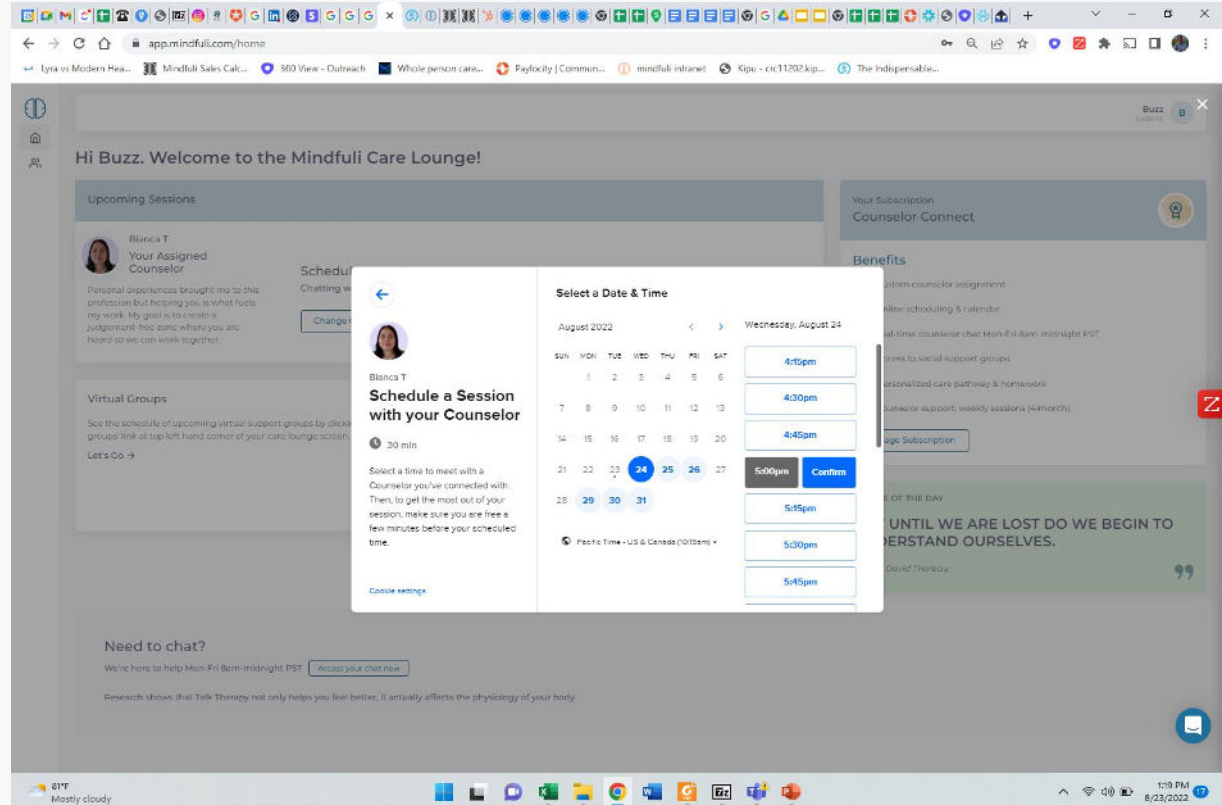
Schedule a Session

- After they chose their counselor, they should click “Schedule” to select a time for their first session.



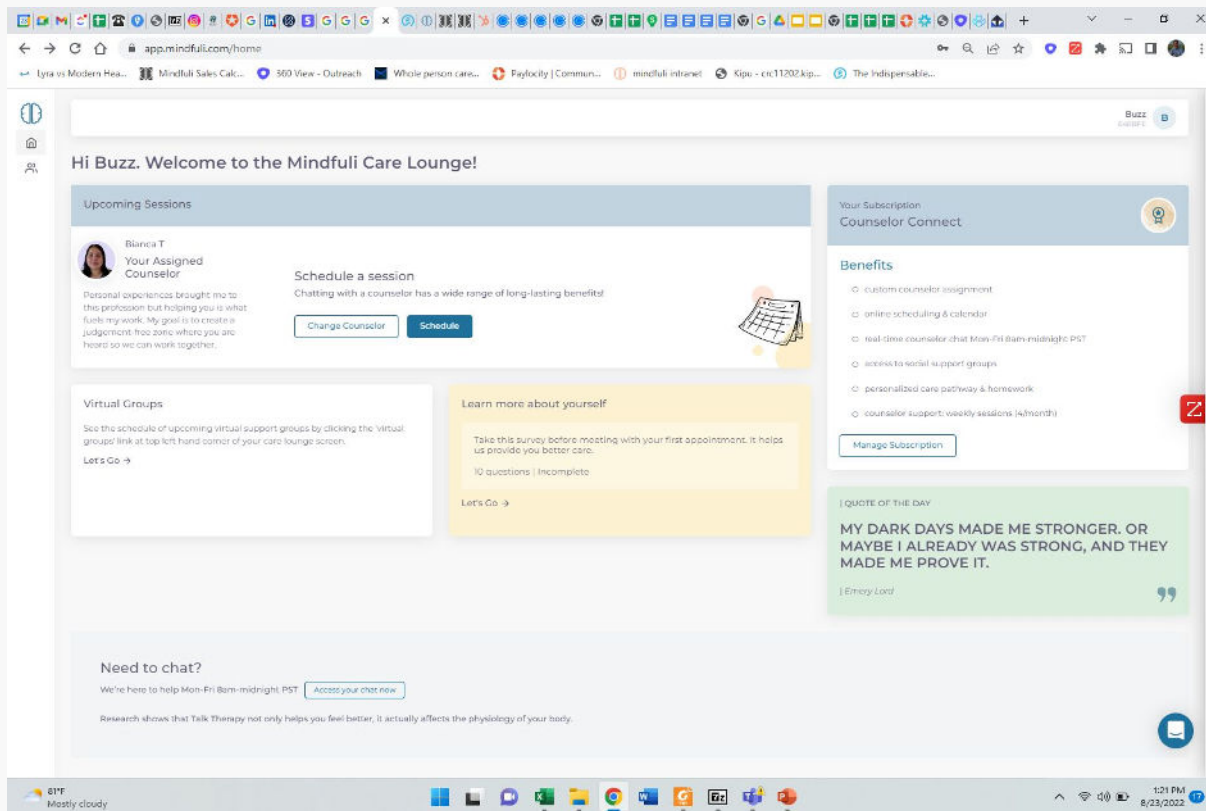
Schedule a Session with your Counselor

- Dates and times will be given to the clients to select.
- They pick a day and time.
- Enter email and cell phone for verification.



After finished

- Confirm the email from Calendly was received for first appointment
- Learn more about yourself... complete survey before your first session
- Check out our Virtual Groups
- Chat with a counselor today



Questions



Off The Street Process



1. Identify Client & Determine Fit
2. Explain Mindfuli Benefits
3. Direct Client to Mindfuli.com (on phone)
4. Walk Them Through Signup & Select Plan
5. Have them Pair w. Counselor & Schedule 1st Session
6. Notify Mindfuli Team of Incoming Client
(customersupport@mindfuli.com)
7. Patient Receives Email re: First Session

